



Shared Learning Updates

October 29, 2020

## TA Domain Peer-to-Peer Discussion Groups: [Register Now!](#)

Are you interested in sharing insights and experiences about your TA Projects with colleagues from other ACOs and CPs? Do you have questions about project challenges or outcomes? Discuss all of these and more at the upcoming [TA Domain Peer-to-Peer Discussion Groups](#) on **November 19, 2020**. We hope these discussions will help inspire new strategies for progressing towards your organization's goals and ideas for using your TA Card as you head into 2021.



## Highlights from the MA DSRIP TA Program: Over 150 TA Projects Completed or Underway

The [Massachusetts \(MA\) DSRIP Technical Assistance \(TA\) Program](#) launched two years ago in September 2018. Since then, ACOs and CPs have been busy engaging the [catalog](#) of expert TA Vendors on a variety of interesting TA Projects across [nine domains](#). Over the last two years, ACOs and CPs have submitted a total of 238 TA Applications which have led to 153 TA Projects\*. Projects have spanned a breadth of topics including leadership and change management coaching, strategies for engaging social service organizations,

cultural competency training, and using technology to support MassHealth members in the community.


\*The number of TA applications includes 11 from ACOs for 4 joint TA projects and 86 from CPs for 13 joint TA projects. Joint TA projects have multiple ACOs and CPs that come together for a single TA project.

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## What ACOs and CPs Are Saying About the TA Program

*"[We] worked with our TA Vendor to conduct focus groups with members from varying ethnic groups who had and had not completed the [social needs] screening... The findings were striking and highlight the intricacies of addressing social needs in the primary care setting."*

– MassHealth ACO



*"This project took the claims data from MassHealth, which was very daunting, and displayed it so that both frontline workers and administration could better understand each member's unique service history."*

– MassHealth CP

