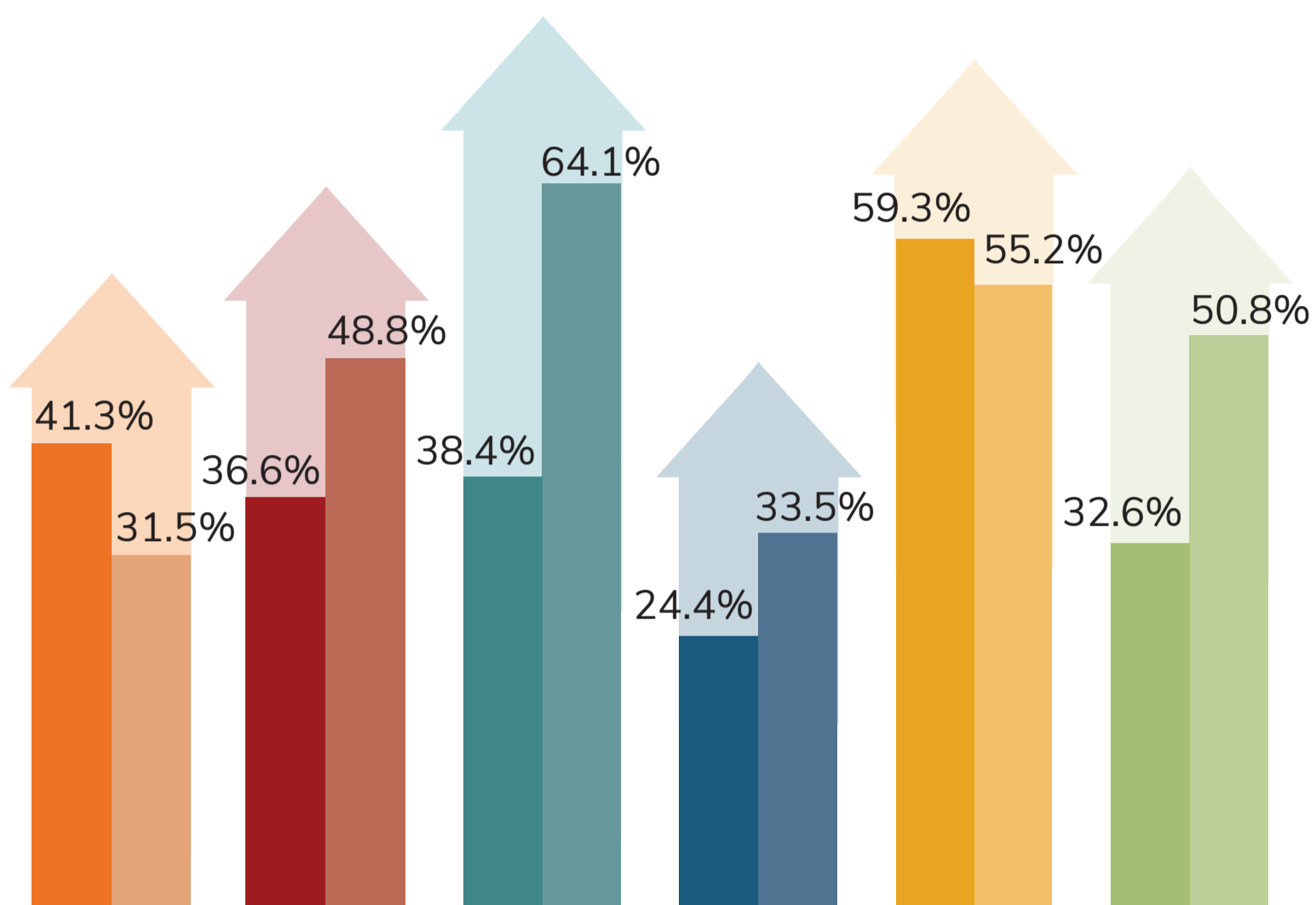# The MA DSRIP TA Program

The MA DSRIP TA Program was created by MassHealth, the Commonwealth of Massachusetts' Medicaid and Children's Health Insurance Program, to support and build the capacity of Accountable Care Organizations, Community Partners, and Community Service Agencies. The TA Program launched in September 2018 as part of a statewide effort to improve the health outcomes and experiences of MassHealth members. The information in this infographic reflects data through December 31, 2021.

TA Applications - How are ACOs and CPs Thinking about TA Resources to Build Strong, Effective Organizations?

The **darker bar** represents the proportion of ACO TA Applications that seek to advance a particular Competency Area; the **lighter bar** represents the proportion of CP TA Applications that seek to advance a particular Competency Area.

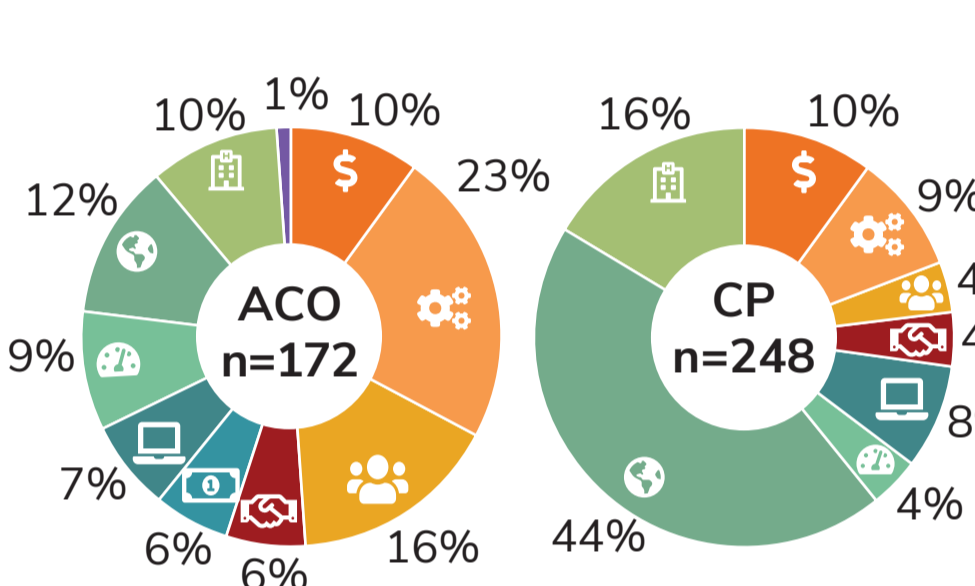Bar values: 41.3%, 31.5%, 36.6%, 48.8%, 38.4%, 64.1%, 24.4%, 33.5%, 59.3%, 55.2%, 32.6%, 50.8%

6 Competency Areas

- Respect, understand, and engage MassHealth members
- Honor, enlist, and develop provider and care team insights and capabilities
- Access, apply, and exchange data across all entities involved in MassHealth member wellness and care
- Develop and implement financial models that promote provider and staff buy-in and advance the achievement of quality benchmarks, appropriate utilization of care, and long-term organizational sustainability
- Provide coordinated care and/or complex care management that is highly responsive to MassHealth member needs and preferences
- Actively develop and maintain a foundation of, and disseminate up-to-date knowledge in all areas relevant to building and running a high performing, sustainable MassHealth ACO or CP

Competency Areas outline the key spaces within which ACOs and CPs should continually develop their capabilities in order to improve experience and health outcomes while lowering total cost of care for MassHealth members. A single TA project may build ACO or CP capabilities within multiple Competency Areas.
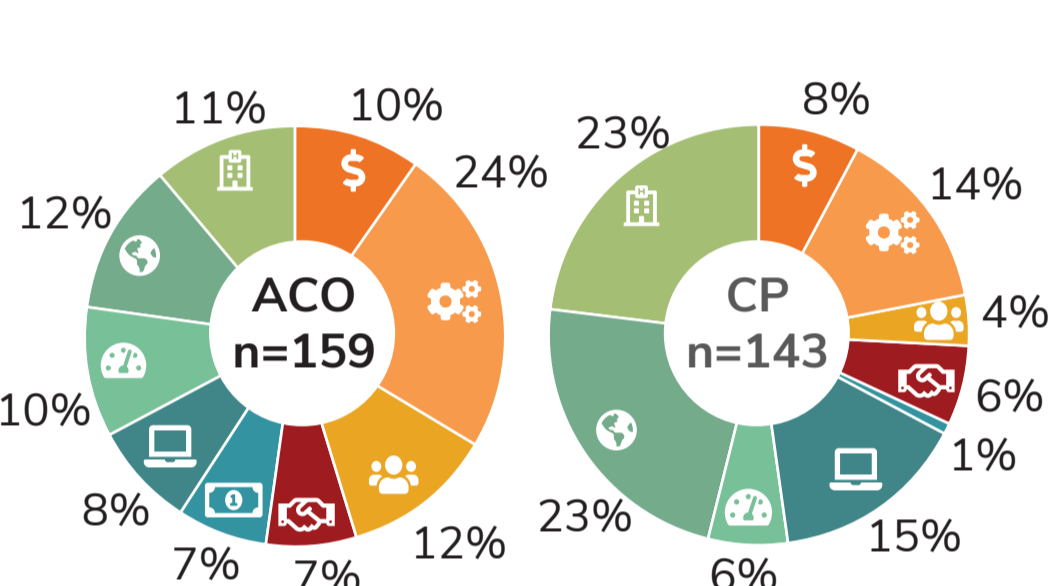
ACO and CP TA Projects

TA Applications by Domain

ACO n=172: 23%, 10%, 1%, 10%, 12%, 9%, 7%, 6%, 6%, 16%

CP n=248: 10%, 9%, 4%, 4%, 8%, 4%, 44%, 16%

Legend:
- $ Actuarial and Financial
- Care Coordination/Integration
- Community-Based Care and Social Determinants of Health
- Consumer Engagement
- Flexible Services
- Health Information Exchange/Health Information Technology
- Performance Improvement
- Population Health Management
- Workforce
- Telehealth

TA Projects by Domain

ACO n=159: 10%, 24%, 11%, 12%, 10%, 8%, 7%, 7%, 12%

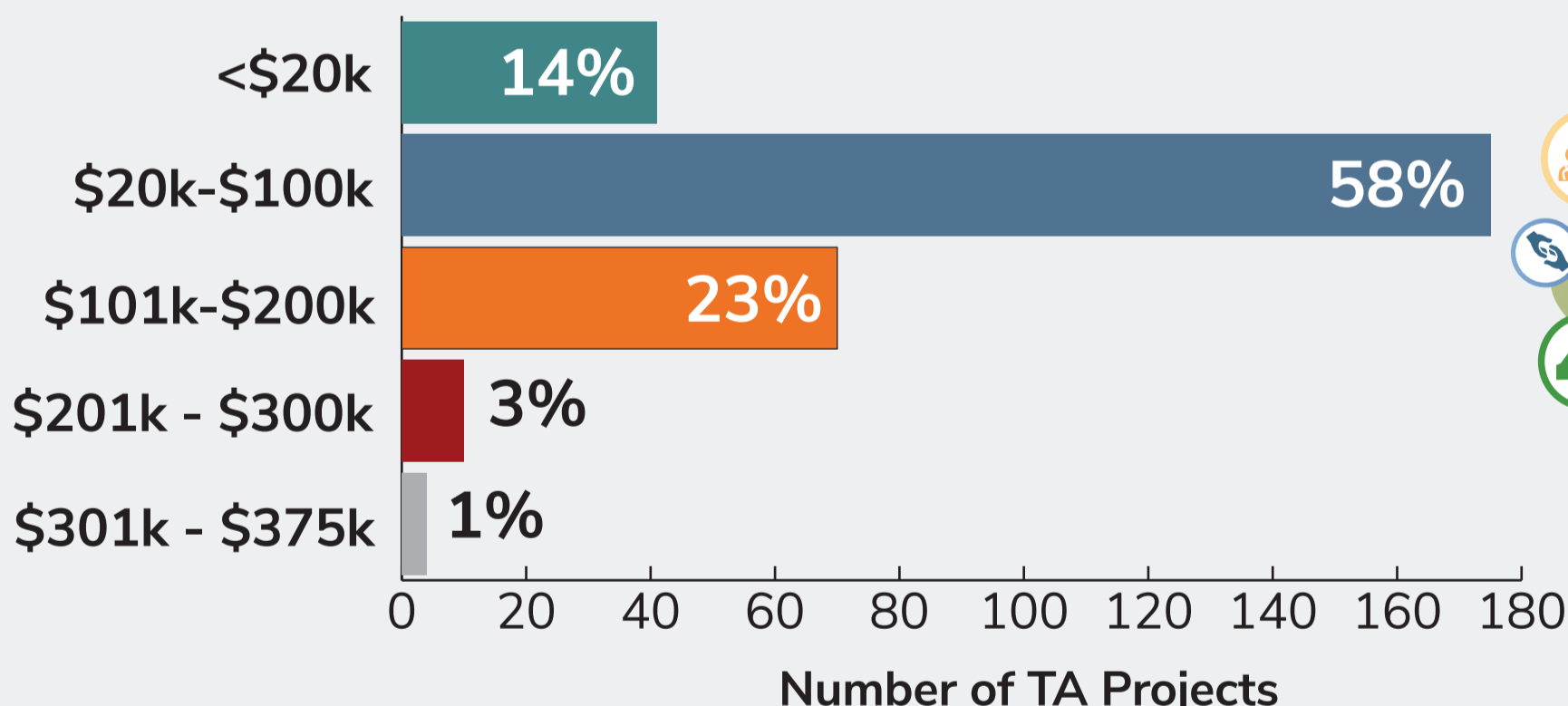**CP n=143:** 8%, 14%, 4%, 6%, 1%, 15%, 6%, 23%, 23%

There are 10 TA Domains that reflect the areas of TA that MassHealth ACOs and CPs identified as TA priority areas. The tenth TA Domain, Telehealth, was added to the TA Program in 2021. There have been 300 total TA Projects. Two joint ACO-CP TA Projects are included in both the ACO and CP TA Project totals.

Total TA Card Funds Spent on TA Projects

ACO and CP TA Projects range in size and scope, with the largest TA Project budget at $375,000 and the smallest at $3,400. Total TA Card funds spent on TA Projects through December 31, 2021 is $24M; $12.4M by ACOs and $11.6M by CPs.

TA Projects by Funding Amounts

- <$20k: 14%
- $20k-$100k: 58%
- $101k-$200k: 23%
- $201k - $300k: 3%
- $301k - $375k: 1%

(x-axis: Number of TA Projects, 0 to 180)

Vendors Engaged in MA DSRIP TA Projects

In January 2021, 17 new TA Vendors were added to the TA Vendor catalog. Through December 2021, 42 unique TA Vendors (65.6% of the TA Vendor catalog) have worked on 300 TA Projects with ACOs and CPs.

- **2** Vendors engaged in **30+** TA Projects
- **4** Vendors engaged in **10-19** TA Projects
- **26** Vendors engaged in **1-4** TA Projects
- **2** Vendors engaged in **20-29** TA Projects
- **8** Vendors engaged in **5-9** TA Projects

Frequent Communication Helps ACOs and CPs Achieve TA Project Milestones

Frequent communication between TA Vendors and their ACO/CP partners led to successful completion of TA Project milestones. 78% of TA Vendors communicated with their ACO/CP partners at least once a week, with 18% of them in contact with ACO/CPs multiple times a week. Another 16% of TA Vendors communicated with their ACO/CP partners at least every two weeks. All of them met their TA Project milestones.

TA Projects that had insufficient levels of communication (6%) resulted in delays to TA Project initiation and activities.

TA Vendor and ACO/CP Communication Frequency

- 60% At least every week
- 18% Multiple times per week
- 16% Usually once every two weeks
- 6% Once a month

Source: TA Vendor Quarterly Reports for 2021 Q3 (July-Sept 2021).